



Shuttleworth Veteran Aeroplane Society

2009 Membership Survey

This survey is being carried out to try to find out more about our membership and ways in which we can improve our service to you. All results will be confidential and will only be used by the SVAS and the Shuttleworth Collection for statistical purposes. If you would like to be contacted by the SVAS about your comments then please complete section 1 fully.

1) About yourself.		
Member Name:		Membership No. <input type="text"/>
Address (if different from address for Prop-Swing)		<input type="text"/>
E-mail address:	<input type="text"/>	
The SVAS or the Shuttleworth Collection may wish to contact you by e-mail in the future, if you do not wish to be contacted by the SVAS or Collection by e-mail, please tick		<input type="checkbox"/>
How long have you been a member of the SVAS?		
Why did you choose to join the SVAS?		
Your age <i>(Please tick the appropriate option).</i>	Under 16	<input type="checkbox"/>
	16 – 19	<input type="checkbox"/>
	20 – 29	<input type="checkbox"/>
	30 – 39	<input type="checkbox"/>
	40 – 49	<input type="checkbox"/>
	50 – 59	<input type="checkbox"/>
	60 – 69	<input type="checkbox"/>
	Over 70	<input type="checkbox"/>
Are you a life member?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Are you a member of the photographic Section?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Do you have a general interest in	Aviation	<input type="checkbox"/>
	Motoring	<input type="checkbox"/>
	Photography	<input type="checkbox"/>
Do you have a specific interest in	Aviation	<input type="checkbox"/>
	Motoring	<input type="checkbox"/>
	Photography	<input type="checkbox"/>
Do you have professional experience of aviation? <i>(If yes, please can you specify areas of work, if retired, please state so)</i>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Do you have professional experience of motoring? <i>(If yes, please can you specify areas of work, if retired, please state so)</i>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
If you have another occupation, please specify. <i>(If retired, please can you state from which occupation you are retired from)</i>		
Are you a member of any other 'Friends of society'?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
If Yes please state which :		

2) Volunteering with the SVAS		
Are you currently an active SVAS Volunteer?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Have you been an SVAS volunteer in the past?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Would you like to be an active SVAS volunteer?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If you are an active volunteer, please state which section	Aero Engineering Vehicle Costume Photographic Projects / Maintenance Cleaning Security Other (Please state)	[] [] [] [] [] [] []
Are communications to you from your section	Excellent Good Poor Very Poor	[] [] [] []
As a Volunteer, from where do you get your information? Please tick all that apply	Prop-Swing Notice Boards E-mail Word of Mouth Web site Other (Please State)	[] [] [] [] []

3) Communications This section mainly covers the SVAS magazine, Prop-Swing		
Frequency.	Excellent Good Poor Very Poor	[] [] [] []
Presentation.	Excellent Good Poor Very Poor	[] [] [] []
Content.	Excellent Good Poor Very Poor	[] [] [] []
What do you think of you think of the SVAS website www.svasweb.org	Excellent Good Poor Very Poor	[] [] [] []
Would you be interested in receiving occasional news updates via e-mail?	Yes []	No []

4) SVAS Merchandise (available from the website www.svasweb.org and through mail order)		
What do you think of the range for sale?	Excellent Good Poor Very Poor	[] [] [] []
If you have purchased any, what do you think of the merchandise quality?	Excellent Good Poor Very Poor	[] [] [] []

How was your shopping experience?	Excellent Good Poor Very Poor	[] [] [] []
Do you think the prices compare with other merchandise	More expensive About right Too cheap	[] [] []
Are there any other items that you would like to see being sold to raise funds for the SVAS? Please specify.		

5) Visiting the Shuttleworth Collection (not as a volunteer)		
When visiting, on a non-event day, do you think your overall experience is	Excellent Good Poor Very Poor	[] [] [] []
Please rate the Collection publicity	Excellent Good Poor Very Poor	[] [] [] []
If you have visited the Collection on an event day, please tick which types of events that you have visited.	Sunday Flying Day Saturday Flying Evening Aeromodel weekend Hangar Dance Tribute Concert Flying Proms Aviation Lecture Fireworks display Other Event Please specify	[] [] [] [] [] [] [] [] [] []
When visiting, on an event day, do you think your overall experience is	Excellent Good Poor Very Poor	[] [] [] []
If you have visited the Swiss Garden, how do you rate it?	Excellent Good Poor Very Poor	[] [] [] []
If you have visited the Bird of Prey Centre, how do you rate it?	Excellent Good Poor Very Poor	[] [] [] []
How do you rate the Visitor Centre Restaurant	Excellent Good Poor Very Poor	[] [] [] []
How do you rate the Visitor Centre Shop	Excellent Good Poor Very Poor	[] [] [] []
How do you rate the other Visitor Centre facilities?	Excellent Good Poor Very Poor	[] [] [] []
Please add any further comments at the end in the Comments section.		

